

## REILLY COUNSELING CENTER MENTAL HEALTH BILL OF RIGHTS

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As a Reilly Counseling Center consumer, you have rights that will be respected at all times. Your most important right is the right to know what your rights are and the right to complain when you believe that your rights have been violated.

### Client Rights:

- Consumers are entitled to be treated with dignity and respect and be free from abuse, neglect or exploitation.
- Consumers have a right to confidentiality. Consumer's information will not be released to anyone without the written consent of the consumer, parent or guardian, unless otherwise required by law. Photographs and audio or visual recordings will not be made without the consumer's written permission.
- Consumers are entitled to appropriate, culturally competent, professional treatment and services regardless of gender identity, sex, race, color, religion, national origin, age, disability, or socioeconomic status.
- Consumers have a right to a mutually agreed upon treatment plan that promotes wellness and independence.
- Consumers are entitled to an explanation of any treatment provided, the reasons and the expected effects
- Consumers also have a right to information about all aspects of treatment they receive.
- Consumers have the right to decline treatment offered to them unless they are endangering themselves or others.
- Consumers have the right to understand the information contained on the documents that they sign, have their questions answered in a readily understandable language, and to review their records.
- Consumers and/or their families have the right to complain if they feel their rights have been violated or that they are being treated unfairly.
- Consumers are entitled to information regarding the types of services available and their cost.
- Consumers have the right to a second opinion by another professional
- Consumers have the right to discontinue services with their counselor and to receive notice before the counselor discontinues their services.